



vœu comes from the French translation of the English word vow. This name is consistent with our enduring promise to deliver value. The swirl logo is representative of the journey that is taken towards goals with the loop recognising that this path has twists and turns along the way.

OUR PURPOSE

The simple purpose of **vœu** is to beneficially resolve business situations.



What vœu does

vœu delivers professional services for delivery of programs, projects, and assignments.



How Vœu delivers

vœu collaborates with customers through a network of professional consultants and partners.



Why Vœu exists

vœu delivers value by beneficially changing environments and situations for our stakeholders.

VISION

Our long-term vision is that **vœu** is an organisation that people want to be a part of, customers want to develop long term relationships, and external stakeholders want to collaborate and partner with us





MISSION

vœu has a focus on five strategic operating dimensions to deliver value and achieve our Vision



A high-performance culture for our PEOPLE

A culture within **VCEU** that celebrates diversity in an environment where everyone feels they belong, provides developmental opportunities, and keeps people physically and mentally safe.



A collaborative environment with CUSTOMERS

Our customers enjoy an environment within **Vœu** that maximises experience, explores innovation. collaborates effectively, and has transactional efficiency.



Effective Management of IMPACTS

vœu will strive to beneficially improve the outcomes of its activities by careful planning to mitigate and improve environmental, community, resource, and operational impacts.



EFFICIENCY drives value

The efficiency approach to value adopted by **VCEU** incorporates defined outcomes, optimised resources, appropriate risk management, and advanced project controls.



STAKEHOLDERS are trusted partners

External partners want to work with **VCCU** as they are trusted confidents, are an active part of our operations, their business issues are respected, and opportunities are explored together.

VALUES

In delivery of our Promise, Purpose, Vision and Mission we undertake to live the Vœu Values



Optimism We have a positive outlook of what is possible

Achievement We strive to be the best that we can be

Safety We care about physical and mental wellbeing

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Service We are focused in delivering for our stakeholders

Empathy We genuinely care about each other

Teamwork We work together for shared success

Sustainability We care about the future

SIGNATURE BEHAVIOURS

We will demonstrate the **vœu** Values through these signature behaviours

Respect	Respecting others by considering alternative ideas and opinions
Honesty	Being honest by speaking and acting in a way that is truthful and forthcoming
Openness	Being open to considering new approaches and exploring possibilities
Caring	Looking after myself and others by taking care of physical and mental wellbeing
Teamwork	Playing my role for the success of the team and celebration of achievement

Listening	Develop positive relationships by listening and taking a genuine interest in others
Optimism	Being optimistic by uncovering potential options to improve outcomes
Courage	Challenging situations and constructively providing feedback
Focus	Focusing on value to demonstrate the vœu Promise
Service	We think of our people, our customers, and stakeholders before ourselves



PROFESSIONAL SERVICES





Advisory

Business advice for senior leaders and establishment of advisory boards for business owners

Experienced executive leaders and subject matter experts available for the scoping, preparation, and presentation of business advice for senior leaders. We can help establish advisory boards to enable the efficient access to skills and experience required for business owners. Advisory boards provide significant benefit to owners during periods of great challenge or substantial growth for small / medium or family operated businesses that need support transitioning into a larger organisation. An advisory board creates business partners who are focused on performance and the business outcomes without dilution of ownership equity or dividends.

Consulting

Short and long term assignments for experienced professionals for specific projects and programs

The complete range of professional services for short and long term assignments to compliment and enhance internal resources. Experienced senior managers, industry specialists, and subject matter experts, are available to help organisations solve problems, achieve business ambitions, or provide supplementary organisational capacity. With a focus on delivering organisation value, all **VCCU** consultants are aligned to our Promise to deliver value in everything we do to beneficially change business situations.





Interim Executives

Temporary appointments of experienced leaders during change management or recruitment

Short and medium term appointments of experienced executive leaders during periods of change, to create organisational stability, mentor newly promoted management, or during a recruitment process. A network of executives are available who have demonstrated industry knowledge and a successful track record in senior management positions. Interim executives are suitable for functional and organisational wide positions as technical experts, heads of departments, general management, or executive officer roles. Interim executives are well know to **VQU** and go through a substantial evaluation and reference checking process prior to being proposed for any assignment.

Industry Expertise

Appointments for resolving conflict by expert determination and providing expert opinion

Vœu industry experts are available to provide situational advice, prepare formal expert opinion, or be appointed during distressed contract events. Our focus is to share our technical and commercial expertise so organisations can make informed decisions to resolve complex or ambiguous situations. Our industry experts come from the construction and infrastructure industry with extensive client and contractor experience. Expert determination, agreed by contract parties, is an efficient means to resolve disputes in order to avoid the time and costs of protracted legal proceedings.





PROFESSIONAL SERVICES





Bid Leadership

Leadership of strategic pursuits along with development and execution of win strategies

Professional bid specialists for leadership of strategic pursuits from market shaping initiatives, through the bidding process, and during contract mobilisation and transition. Experienced personnel are available for project management of the entire bid process or discrete components of the pursuit cycle. Trainers are in place to facilitate strategy development workshops along with coaching and preparation of client interactions. Subject matter specialists can be provided for the key areas of development of bid strategy and value proposition, project management, bid preparation, estimating, technical challenge, commercial review, and independent submission evaluation.

Performance Analysis

Independent performance review and analysis of organisational and project control systems

Vœu consultants and advisors help organisations understand business performance by providing objective review and analysis of management reporting and project control systems. Analysis services range from performance benchmarking to forensic examination of situations to review the structure and reliability of existing systems and reporting. Independent assessment and review of control and management systems provide an objective view of performance so senior leaders can make better more informed business decisions.





Commercial Advocacy

Engagements to act on behalf of organisations during commercial negotiation and issue resolution

Commercial and technical advocates are available to support organisations during negotiations and resolution of contractual disagreements. Our industry experts have substantial experience in working through similar circumstances so they can provide organisations an independent view of matters in order to enable collaborative issue resolution. **VCQU** is able to act as the lead or support in complex commercial and technical negotiations to help facilitate the optimum long term outcome for the organisation and its stakeholders.

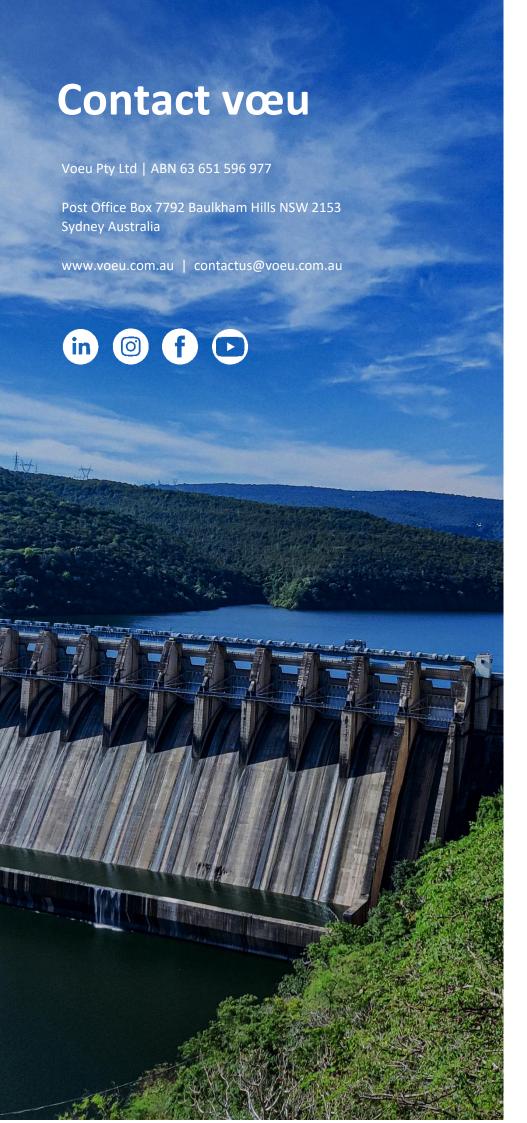
Coaching

Coaching and mentoring of senior leaders and the development of high performing teams

Vœu provides coaching and mentoring for individuals and teams along the journey towards high performance. Facilitation of team development is a key service for existing groups or for a newly formed team during project delivery. Independent assessment and review of individual and team performance is available along with specific coaching to address underperformance and conflict. **Vœu** are experts in the development of enterprise wide change programs and talent development initiatives.







OUR PROMISE

Our vow is to deliver value in everything we do. This enduring focus underpins all of our actions and is the foundation of how we operate.

Value is the currency of the relationships we enjoy with our stakeholders, be they our people, our customers, or part of the environment we operate.

ACKNOWLEDGEMENT OF COUNTRY

vœu acknowledges the traditional custodians of the lands we live on and pays its our respects to all elders, past and present, of all Aboriginal and Torres Strait Islander nations.

